

IMPORTANT WARRANTY INFORMATION

SOME VEHICLE COMPONENTS REQUIRE TWO-STEP WARRANTY REGISTRATION.

CREATIVE BUS SALES WILL COMPLETE THE FIRST STEP OF THE WARRANTY REGISTRATION.

SUBRECIPIENT AGENCIES MUST COMPLETE THE SECOND STEP.

TO ENSURE WARRANTY COVERAGE, SUBRECIPIENTS MUST COMPLETE ALL WARRANTY CARDS SUPPLIED IN THE WARRANTY PACKET DELIVERED WITH THE VEHICLE.



Warranty Procedure

Dealer Warranty Statement – DGS

Warranty restitution can only be applied to repairs made if the following procedures are followed and it is determined that your problem is covered under chassis, body or component warranty.

Before any work is performed on your vehicle, you must contact one of our facilities:

| Northern California | |
|--|--|
| Creative Bus Sales – Hayward 29220 Pacific St. Hayward, CA 94544 (888) 353-6287 | Creative Bus Sales – Sacramento 7471 Reese Rd. Sacramento, CA 95828 (877) 611-4193 |
| Southern California | |
| Creative Bus Sales – Chino 14740 Ramona Ave. Chino, CA 91710 (800) 326-2877 | Creative Bus Sales – San Diego 3004 Commercial St. San Diego, CA 92113 (800) 326-2877 |

Please have the following information ready when you call:

Make – Model – VIN Number – Mileage

Note: Failure to follow this procedure may result in the denial of any future vehicle warranty claims.

Chassis Warranty Items: Contact your local chassis dealer and/or Contact Creative Bus Sales for assistance in locating your local chassis dealer.

Bus Warranty Items: Contact Creative Bus Sales

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DGS Accessible Transit/Paratransit Vehicle Contract

| Class A (Small Bus) – Ford E350 (Starcraft) | | |
|--|------------------|------------------|
| DGS Contract #: 1-15-23-19A | | |
| Item | Miles | Years |
| Body Structure | 60,000 | 3 |
| Chassis | 36,000 | 3 |
| Engine | 60,000 | 5 |
| Transmission | 60,000 | 5 |
| Air Conditioner | Unlimited | 2 |
| Wheelchair Lift | Unlimited | 5 |
| Flooring Installation/Adhesion | Unlimited | 5 |
| 3M Scotchlite Graphics Stripe | Unlimited | 5 |
| Class B (Medium Bus) – Ford E450 (Starcraft) | | |
| DGS Contract #: 1-15-23-19B | | |
| Item | Miles | Years |
| Body Structure | 60,000 | 3 |
| Chassis | 36,000 | 3 |
| Engine | 60,000 | 5 |
| Transmission | 60,000 | 5 |
| Air Conditioner | Unlimited | 2 |
| Wheelchair Lift | Unlimited | 5 |
| Flooring Installation/Adhesion | Unlimited | 5 |
| 3M Scotchlite Graphics Stripe | Unlimited | 5 |
| Class B - CNG | | |
| CNG Installation | 100,000 | 3 |
| CNG Components | Limited Lifetime | Limited Lifetime |
| CNG Cylinders | 100,000 | 3 |
| CNG Conversion Kit | 50,000 | 3 |
| CNG Emission Related | 70,000 | 7 |

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| Class C (Large Bus) – Ford E450 (Starcraft) | | |
|--|------------------|------------------|
| DGS Contract #: 1-15-23-19C | | |
| Item | Miles | Years |
| Body Structure | 60,000 | 3 |
| Chassis | 36,000 | 3 |
| Engine | 60,000 | 5 |
| Transmission | 60,000 | 5 |
| Air Conditioner | Unlimited | 2 |
| Wheelchair Lift | Unlimited | 5 |
| Flooring Installation/Adhesion | Unlimited | 5 |
| 3M Scotchlite Graphics Stripe | Unlimited | 5 |
| Class C – CNG | | |
| CNG Installation | 100,000 | 3 |
| CNG Components | Limited Lifetime | Limited Lifetime |
| CNG Cylinders | 100,000 | 3 |
| CNG Conversion Kit | 50,000 | 3 |
| CNG Emission Related | 70,000 | 7 |
| Class D – Dodge (Low Floor Minivan) | | |
| DGS Contract #: 1-15-23-19D | | |
| Item | Miles | Years |
| Body Structure | 100,000 | 5 |
| Chassis | 36,000 | 3 |
| Engine | 100,000 | 5 |
| Transmission | 100,000 | 5 |
| Air Conditioner | 36,000 | 3 |
| Wheelchair Ramp | Unlimited | 5 |
| Flooring Installation/Adhesion | Unlimited | 5 |
| 3M Scotchlite Graphics Stripe | Unlimited | 5 |

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| Class E (Larger Bus) – Ford F550 (Champion) | | |
|--|------------------|------------------|
| DGS Contract #: 1-15-23-19E | | |
| Item | Miles | Years |
| Body Structure | 75,000 | 5 |
| Chassis | 36,000 | 3 |
| Engine – Gasoline | 60,000 | 5 |
| Engine – Diesel | 100,000 | 5 |
| Transmission | 60,000 | 5 |
| Air Conditioner | Unlimited | 2 |
| Wheelchair Lift | Unlimited | 5 |
| Flooring Installation/Adhesion | Unlimited | 5 |
| 3M Scotchlite Graphics Stripe | Unlimited | 5 |
| Class E – CNG | | |
| CNG Installation | 100,000 | 3 |
| CNG Components | Limited Lifetime | Limited Lifetime |
| CNG Cylinders | 100,000 | 3 |
| CNG Conversion Kit | 50,000 | 3 |
| CNG Emission Related | 70,000 | 7 |

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