



## Fact Sheet

### Mobility Action Plan (MAP)

What is the California Mobility Action Plan?

Developed in 2005 under the guidance of public transportation and human service agency providers throughout California, the statewide Mobility Action Plan (MAP) defined four goals intended to further coordination between transportation services furnished by transit and those provided through human service agencies. The MAP contains the following four goals:

1. Coordination between California's Transportation and Housing; and Health and Human Services Agencies to promote and improve coordination and to identify specific tasks and funding sources that can be coordinated and leveraged toward improved services.
2. Address all duplicative or restrictive laws, regulations and programs related to human services transportation funding programs. Identify strategies to overcome barriers.
3. Ensuring continuity in improving coordination through the following: improved data collection, better information on social services and benefits, coordinated transportation service delivery, transportation funding prerequisites upon evidence of coordination, improved cost reporting and definitions across programs and agencies, and implementation of "mobility management" concepts.
4. Establish an entity (at the state level) with a clear, long-range, comprehensive mission to improve coordination throughout the state, as defined in the statewide Strategic Implementation Plan.

The impetus for the MAP Implementation Study was provided by the February 2004 Executive Order signed by President Bush, and the 2005 federal surface transportation act (known as SAFETEA-LU), which stressed the need for improved coordination between public transit and human services agencies in order to use federal transportation funds more efficiently. The Executive Order resulted in the creation of the United We Ride (UWR) program administered by the Federal Transit Administration (FTA): <http://www.unitedweride.gov>.

Coordinated transportation tied to funding involved a major shift in perspective in California. As part of the UWR program, the "Framework for Action" comprehensive evaluation and planning tool was used to help leaders from Caltrans and departments from the California State Health and Human Services Agency improve coordination of their respective transportation funding programs. For the very first time, a joint-special session was held in Sacramento in October 2005, where state leaders defined their priorities and developed action planning steps resulting in a roadmap for a shared vision of implementing the MAP through a special study project.

In November 2005, Caltrans submitted a \$50,000 UWR grant application to the FTA for the MAP Implementation Study. In support of the grant application, Caltrans received many letters supporting the project from high-ranking health and human services executives including:

Cabinet Secretary of the State of California Health and Human Services Agency; and Directors of the Department of Social Services, Department of Developmental Services, Department of Mental Health, Department of Health Services, and the Department of Rehabilitation. The \$50,000 planning grant was successfully awarded in March 2006.

What is the MAP Implementation Study?

Over a two-year period, the project study examined and made recommendations on how to effectively implement program policies in support of the original MAP goals. Specifically, the project addressed the following:

1. Human service/transportation legislative review and analysis (federal and state laws).
2. Review of existing Coordinated Public Transit-Human Services Transportation Plans.
3. Develop a statewide stakeholder involvement process.
4. Prepare and submit a statewide Strategic Implementation Plan for improved human services transportation coordination.

The findings and recommendations outlined in the draft Strategic Implementation Plan provide an ongoing framework for encouraging and enhancing access to human services transportation, while increasing options for the segment of the traveling public which, because of age, disability or low income, require various alternative transportation modes. The SIP identifies twelve draft recommendations which are condensed into four primary categories:

1. Strengthen Existing State program and Funding Guidance and Regulatory Requirements;
2. Research and Evaluation of Coordination Concepts;
3. Information and Education; and
4. State-Level Strategic Planning and Policy Development.

MAP Project Advisory Committee (PAC)

The study's work scope includes the formation of a 50-member Project Advisory Committee (PAC) consisting of stakeholders representing the targeted transportation consumers and transportation providers. Although this was a large committee, it was managed constructively through on-site locations across the state and teleconference technologies. Over 12 MAP PAC meetings were held during 2009 and 2010 on a bi-monthly basis. The meetings were chaired by the Caltrans Federal Transit Programs Office Chief; and Co-Chaired by the Director for the Department of Aging. In addition to the MAP PAC meetings, an extensive public outreach process was mounted consisting of "Regional Roundtable" meetings, focused group meetings and telephone interviews throughout the state. Public participants were identified and assembled with the assistance of the MAP PAC members, Caltrans 12 District Offices, Metropolitan Planning Organizations, Regional Transportation Planning Agencies, local transit/paratransit providers, and human service agencies. This resulted in a truly participative process supporting the MAP study's goals to improve human services transportation coordination.

## Final MAP Implementation Study Documents

As a result of the Study, the following documents have been developed:

1. Stakeholder Involvement Process Report: This report is the result of stakeholder involvement input identifying human services transportation coordination barriers and gaps, and develops strategies to address how transportation funding programs could be coordinated.
2. Executive Summaries - Large and Small Urban Counties: A report that summarizes California's large and small urbanized area Public Transit-Human Services Transportation Coordination Plans with an analysis of current provider assessment of existing needs, strategies and implementation of local priorities.
3. Executive Summaries - Rural Counties: A report that summarizes California's 23 rural area Public Transit-Human Services Transportation Coordination Plans with an analysis of current providers existing needs, strategies and implementation of local priorities.
4. Final Legislative Report: A report that summarizes legal and regulatory analysis in assessing human service transportation coordination in California.
5. Draft Strategic Implementation Plan Report: A report will define recommendations, action steps and timelines to achieve true coordination of human services transportation and funding programs in California.

The draft plan report was developed and presented extensively to the MAP PAC at their meeting in March 2010 for review and comment. Other significant benchmarks include the following by date:

- June 30, 2010: MAP PAC Chair presented the draft Strategic Implementation Plan (SIP) to the statewide Regional Transportation Planning Agency (RTPA) and Metropolitan Transportation Organization (MPO) meeting in Sacramento for review and comment.
- July 16, 2010: MAP PAC Chair presented the draft SIP at the meeting of the statewide Rural Counties Task Force (comprised of 23 rural county representatives).
- September 29, 2010: MAP PAC Chair and Vice Chair presented the draft SIP at the California Association for Coordinated Transportation (CalACT) state association conference to over 100 transit/paratransit operators and human services agencies. Response was overwhelmingly positive and supportive of recommendations. Feedback was documented and incorporated as appropriate.
- October 10, 2010: MAP PAC Chair and Vice Chair present the draft SIP to the Caltrans Chief Executive Officer (Director) and the Cabinet Secretary, Health and Human Services for approval. Document was approved with slight modifications to roles and responsibilities.
- January 26, 2011: MAP PAC Final Meeting: Presentation and adoption of SIP final recommendations and action steps. Caltrans affirms commitment to the SIP in cooperation with HHS Departments, CalACT and MAP PAC stakeholders.
- August 2012: SIP Summary document posted on line. Recommendations from the draft document will be considered for implementation as resources become available.