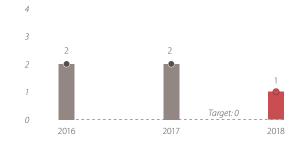
Mile Markers

Caltrans Key Strategic Management Plan Performance Measures

Goal: Safety and Health Provide a safe transportation system for workers and users, and promote health through active transportation and reduced pollution in communities.

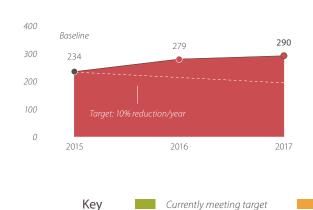
1. Worker Fatalities in Work Zones



2. Auto Fatalities per 100 Million Miles on State Highway System

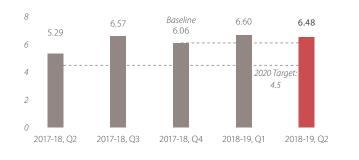


3. Pedestrian Fatalities on State Highway System

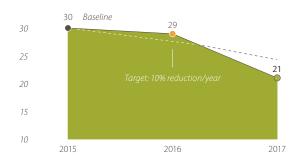


Safety and Health (continued)

4. Employee Work-Related Injuries/Illnesses per 200,000 Hours Worked



5. Bicycle Fatalities on State Highway System

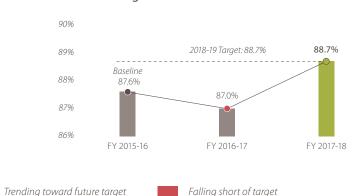




Goal: Stewardship and Efficiency

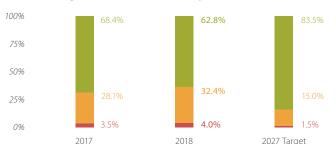
Money counts. Responsibly manage California's transportation-related assets.

1. Percentage of Culverts in Good or Fair Condition



Stewardship and Efficiency (continued)

2. Bridges Condition Summary (Good/Fair/Poor)*



3. Pavement Condition Summary (Good/Fair/Poor)*



Bridges and Pavement Condition Summaries are not Strategic Management Plan performance measures. Data used for federal reporting requirements.

4. Percentage of Functional Transportation Management System Units



5. Percentage of Encroachment Permits Approved or Denied Within 30 Days



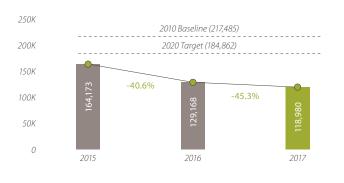
3

Goal: Sustainability, Livability and Economy

Make long-lasting, smart mobility decisions that improve the environment, support a vibrant economy, and build communities, not sprawl.

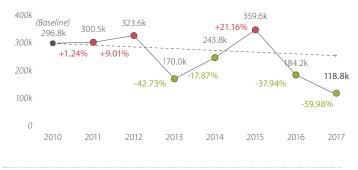
1. Greenhouse Gas Emissions from Caltrans Operations (in metric tons)

2020 Target: 15% Reduction From 2010 Baseline



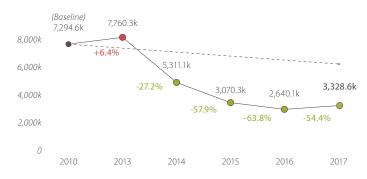
2. Percentage Reduction of Materials Taken to Landfills (in metric tons)

Target: 15% reduction from 2010 Baseline



3. Percentage Reduction of Potable Water Usage (in millions of gallons)

Target: 15% reduction from 2010 Baseline

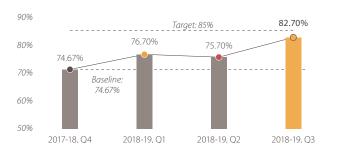


Mile Markers

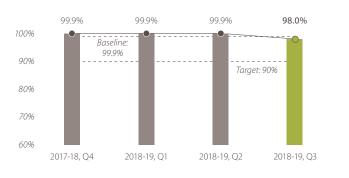
Caltrans Key Strategic Management Plan Performance Measures



1. Accurate Reporting of Traveler Information (*Travel Times, Construction Activity, Incidents and Adverse Weather*)



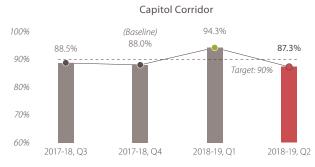
2. Percentage of Availability of Traveler Information

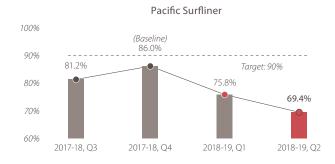


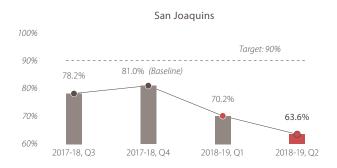
3. Percentage of Projects That Include Complete Streets Features



4. Average All-Stations On-Time Performance for Intercity Rail



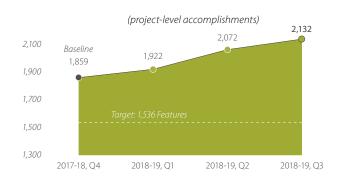




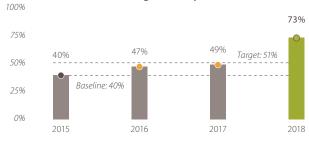
System Performance (continued)

Organizational Excellence (continued)

5. Number of Complete Streets Features on the State Highway System



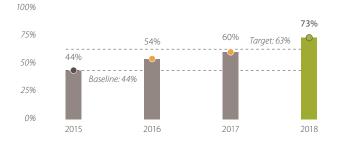
2. Caltrans Employees Who Agree That Employees are Encouraged to Try New Ideas



6. Rate of Growth in Daily Vehicle Hours of Delay (DVHD)

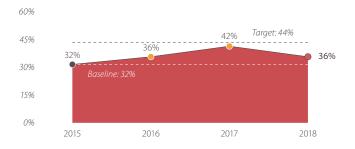


3. Caltrans Employees Who Rate Caltrans Management as Open and Honest in Communications

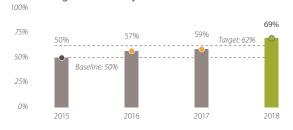


Goal: Organizational Excellence

Be a national leader in delivering quality service through excellent employee performance, public communication and accountability. 4. Overall, the Department's internal communication, professionalism and quality of customer service has improved over the last year.



1. Percentage of Employees Who Agree or Strongly Agree That They Work in a Positive Environment



Key Currently meeting target Trending toward future target Falling short of target