

CALIFORNIA DEPARTMENT OF TRANSPORTATION



**AMERICANS WITH DISABILITIES ACT
ANNUAL REPORT
FISCAL YEAR 2011/12**

**Prepared in Compliance with the June 2010 Final Order Concerning
*Californians for Disability Rights, Inc., et al. v.
California Department of Transportation*
Case No.: C 06 5125
Settlement Agreement re Class Action Settlement**

December 2012



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EXECUTIVE SUMMARY

In August 2006, Californians for Disability Rights, Inc., the California Council of the Blind, Mr. Ben Rockwell, and Mr. Dmitri Belser, on behalf of themselves and on behalf of all others similarly situated, filed in the United States District Court for the Northern District of California a class action lawsuit against the California Department of Transportation (Caltrans) and the Caltrans director, in his official capacity, claiming violations of both federal and State laws, principally concerning statutory provisions contained in the Americans With Disabilities Act (ADA).¹ The plaintiffs claimed the violations were caused by Caltrans' alleged failure to install and/or maintain curb ramps and sidewalks that allow reasonable access for mobility and visually impaired persons. In June 2010, a lawsuit settlement agreement was ordered by the court and entered into by and among all parties.²

One of the requirements of the settlement agreement requires that for thirty years Caltrans complete an annual report providing sufficient information to allow the plaintiffs' attorneys to evaluate whether Caltrans is complying with the terms of the settlement agreement. The annual report is due within 180 days after the close of each fiscal year (FY). By mutual agreement between the parties, the reporting period was changed from the federal fiscal year to the State fiscal year, July 1 through June 30.

Caltrans' "Americans With Disabilities Act Annual Report, Fiscal Year 2011/12" is the second annual report and includes information on Caltrans' compliance with the settlement agreement. Caltrans' accomplishments for each of the ten reporting requirements of the settlement agreement for FY2011/12 are as follows:

I. Program Access Improvements Funded by the Annual Commitment.

Caltrans completed construction on seven ADA-compliant projects totaling \$10,980,384 million and \$51,981 of access improvements constructed as part of two Capital Preventative Maintenance (CAPM) projects in FY2011/12. Construction included the completion of 333 curb ramps and 7,176 linear feet of sidewalk. Total expenditures equal \$11,032,365 funded by the annual commitment in program access improvements for FY2011/12.

II. Allocation of Annual Commitment of Funds for Program Access Improvements. The annual commitment goal for FY2011/12 was \$25 million

¹The Americans With Disabilities Act of 1990 (42 U.S.C. § 12101 et seq. and 47 U.S.C. § 225, Pub. L. 101-336, July 26, 1990, 104 Stat. 327, as amended by the ADA Amendments Act of 2008, Pub. L. 110-325, September 25, 2008).

²January 2010 *Californians for Disability Rights, Inc. v. California Department of Transportation*, Case No.: C 06 5125, Settlement Agreement Re Class Action Settlement, http://www.dot.ca.gov/hq/bep/documents/Settlement_Agreementpdf, accessed October 3, 2012.



plus a \$10.4 million carry-over from FY2010/11 annual commitment funds. In FY2011/12 a total of \$14.48 million was expended, which included \$3.2 million in annual commitment–eligible ADA program-related costs. The resulting carry-over to FY2012/13 equals \$20.9 million.

- III. Access Improvements Relating to Pedestrian Facilities and Park and Ride Facilities Not Funded by the Annual Commitment Completed as Part of New Construction, Alteration, or Capital Preventive Maintenance (CAPM) Projects.** Caltrans constructed 324 curb ramps, more than 48,964 linear feet of sidewalks, and added or modified 278 pedestrian push buttons in FY2011/12 as part of normal highway improvement projects. (See appendix B)
- IV. Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered During the Reporting Fiscal Year.** As part of ADA–Compliant projects (not attributed to the annual commitment), Caltrans constructed 21 pedestrian push buttons totaling \$35,300 in FY2011/12.
- V. Training and Monitoring Efforts Undertaken During the Reporting Fiscal Year to Ensure That Temporary Routes, When Provided Through and Around Work Zones, Are Accessible to Pedestrians With Disabilities** Mandatory on-line training about temporary pedestrian routes through work zones for Caltrans construction employees was implemented in December 2011. Approximately 1,500 Caltrans employees have completed the training. Changes are also in process to strengthen contract specifications to ensure that contractors install and maintain accessible routes when a pedestrian facility is affected as part of a construction project.
- VI. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (Caltrans Design Information Bulletin 82).** No changes were made to Design Information Bulletin (DIB) 82 in FY2011/12. The United States Access Board has indicated that new federal guidance has been finalized and should be adopted by the Federal Highway Administration in December 2014.³ Changes will be made to DIB 82–04 as necessary to reflect the new federal guidance, including recent changes to the U.S. Department of Justice *2010 ADA Standards for Accessible Design* (2010 Standards).⁴

³*Proposed Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way*, July 26, 2011, <<http://access-board.gov/prowac/nprm.pdf>> accessed October 3, 2012. See also <<http://access-board.gov/prowac/>>.

⁴ September 15, 2010, http://www.ada.gov/regs2010/2010ADAStandards/2010ADAStandards_prt.pdf, accessed October 3, 2012.



VII. Program Access Improvements Planned for the Next Fiscal Year. Fourteen program access improvement projects, totaling approximately \$19.5 million, are anticipated to complete construction in FY2012/13. (See table 3.)

VIII. Estimated Dollar Amount of Funding to Be Allocated to Program Access Improvements Planned for Future Fiscal Years. Caltrans is planning to complete fourteen projects in FY2012/13 with an estimated cost of \$19.5 million, five projects in FY2013/14 with an estimated cost of \$23.9 million, seven projects in FY2014/15 with an estimated cost of \$48.8 million, 6 projects for FY2015/16 with an estimated cost of \$32.5 million and 5 projects for FY2016/17 with an estimated cost of \$21.3 million. Projects for FY2017/18 are in the planning stage.

IX. Grievances Received From the Accessibility Grievance Procedure. Caltrans received 222 accessibility grievances and access requests in FY2011/12.

X. Status of the Resolution of Accessibility Grievances. In August 2011 Caltrans implemented a consultant contract with ADA Accrediting & Consulting to develop and provide a grievance and access request intake and tracking process to comply with federal law and the terms of the 2010 lawsuit settlement agreement. All accessibility grievances received in FY2011/12 were investigated by ADA Accrediting & Consulting and are in various stages of resolution. (See appendix A)



BACKGROUND

Caltrans owns and maintains an estimated 4,000 miles of sidewalks along 15,000 miles of roadways in addition to pedestrian facilities that are part of bridge structures, park and ride facilities, vista points, safety roadside rest areas, and pedestrian undercrossings and overcrossings as part of the State Highway System. The majority of Caltrans' pedestrian infrastructure are located on routes that pass through urban centers. Regular maintenance of and upgrades to this extensive pedestrian infrastructure are required to keep the system functioning and compliant with federal and State laws.

According to the terms of the 2010 lawsuit settlement agreement, Caltrans shall:

1. Allocate \$1.1 billion from the State Highway Operation and Protection Program (SHOPP) in annual commitments over a compliance period of thirty years to improve access on sidewalks and other pedestrian facilities (program access improvement projects). Annual commitment levels are:
 - \$25 million a year for the first five fiscal years (FY2010/11 through FY2014/15).
 - \$35 million a year for the next ten fiscal years (FY2015/16 through FY2024/25).
 - \$40 million a year for the next ten fiscal years (FY2025/26 through FY2034/35).
 - \$45 million a year for the last five fiscal years (FY2035/36 through FY2039/40).
2. Ensure that each new construction or rehabilitation project improves pedestrian facilities as part of that project. ADA-required work accomplished as part of these projects is Caltrans' responsibility under federal and State ADA laws and regulations and does not count toward fulfillment of the annual commitment.
3. Revise ADA design guidance, contained in DIB 82, to provide that Capital Preventative Maintenance (CAPM) projects adjacent to pedestrian facilities must include installation or upgrade of curb ramps at the time the CAPM work is performed, and where vehicular lanes and shoulders are intended by Caltrans for pedestrian use, those lanes and shoulders must comply with accessibility requirements. Costs for curb ramp improvements are included up to 25 percent of the annual commitment.
4. Develop and implement temporary routes through work zones guidance, ensuring that construction activities requiring temporary pedestrian routes are accessible by persons with disabilities, including training of Caltrans personnel involved in designing and inspecting such work.



5. Accept accessibility grievances and access requests from persons with disabilities and others, and respond within specific timeframes in accordance with U.S. Department of Justice regulations and the terms of the settlement agreement.
6. Complete an annual report, at the end of the first full fiscal year (FY2010/11) and every year after during the compliance period, with sufficient detail to allow the plaintiffs' attorneys to evaluate whether Caltrans is complying with the terms of the settlement agreement.
7. Retain for the first seven years of the compliance period an outside access consultant with substantial experience in evaluating and/or assisting public entities in evaluating the accessibility of programs, services, activities, and facilities.

Caltrans created the ADA Infrastructure Program in July 2010 as a single statewide Caltrans focal point for infrastructure-related ADA compliance issues. The program's primary functions are to develop and coordinate guidelines and policy improvements and to support the initiation of ADA-compliant projects that fulfill the requirements of the settlement agreement. The program also provides coordination for accessibility related issues, monitors and updates the ADA transition plan, manages the two ADA programs in the SHOPP, ADA Curb Ramps Program (201.361) and the Pedestrian Infrastructure Program (201.378) and provides leadership and guidance on the resolution of ADA-related complaints.

In the second full year under the terms of the settlement agreement, Caltrans has made progress toward substantial compliance with all settlement terms. Two phases of the statewide pedestrian infrastructure assessment have been completed and include the assessment of over 4,000 miles of sidewalks and street crossings. More than 30,000 noncompliant locations were identified and included in Caltrans ADA transition plan. Additional assessments are planned to identify accessibility barriers on pedestrian undercrossings and overcrossings, highway ramps, bridge structures, vista points, safety roadside rest areas, and park-and-ride lots. Funding from the State Highway Account to perform the additional assessments was approved and included in the State's budget for FY2012/13.

ACCESS CONSULTANT

For the first seven years of the compliance period, Caltrans must retain an outside access consultant with substantial experience evaluating and assisting public entities in evaluating the accessibility of programs, services, activities, and facilities. The parties involved in the settlement agreement have agreed that an access consultant will be on contract with Caltrans through the end of FY2017/18.

The consultant's duties include reviewing Caltrans' ADA-compliant access improvements, the annual report, and providing an evaluation to the plaintiffs and members of the settlement class concerning Caltrans' compliance with the settlement agreement.



Caltrans contracted with Sally Swanson Architects, Inc. as the access consultant for a period of two years in June 2011. The first evaluation report by the consultant was completed and provided to the plaintiffs in March 2012.

PERFORMANCE REPORT

Within 180 days after the end of every fiscal year, Caltrans is required to prepare an annual report to demonstrate Caltrans' compliance with the terms of the settlement agreement. The annual report shall provide information about the following ten items listed, in order to allow the plaintiff's attorneys to evaluate Caltrans' performance.

I. Program Access Improvements Funded by the Annual Commitment

A major component of the settlement agreement and the annual report is the annual commitment. The annual commitment is an annual level of funding allocated by Caltrans primarily for program access improvement projects that remove accessibility barriers within its pedestrian infrastructure and other program related costs

For the first five years of the compliance period, starting with FY2010/11, the targeted annual commitment funding level is \$25,000,000. If the total annual commitment is not met each year, the uncommitted portion of that year's target will be used in subsequent years as soon as practical. Excess commitments in any given fiscal year will be credited toward the target commitment in future years.

Eligible expenditures in the annual commitment include:

- (A) Program access improvements.
 - (1) ADA-compliant projects developed to remove access barriers.
 - (2) Projects derived from access requests and grievances received from the accessibility grievance procedure.
 - (3) ADA-compliant access improvements constructed as part of CAPM projects, up to 25 percent of the total annual commitment.
- (B) Costs related to managing Caltrans' ADA Infrastructure Program and implementing ADA program access improvements.
- (C) Costs associated with establishing and managing the new accessibility grievance procedure and access request process.
- (D) Completion of Caltrans' infrastructure assessment of accessibility barriers.
- (E) Retention of an access consultant.

(A) Program Access Improvements. The main funding source for ADA-required accessibility compliance projects is the SHOPP. The SHOPP is a four-year funding program, updated every two years, and is the vehicle by which the majority of Caltrans' maintenance, rehabilitation, and operational improvements,



including ADA-required access improvements, are programmed and managed for delivery. In 2009, Caltrans established the Pedestrian Infrastructure Program as a complement to the existing Curb Ramps Program within the SHOPP to accommodate ADA-compliant access improvement projects that focus on aspects of barrier removal other than curb ramps (sidewalks, pedestrian structures, pedestrian signals, and park and ride lots). Major projects (projects greater than \$1 million) contained in the SHOPP's two ADA programs will encompass the majority of ADA-required barrier removal work needed to meet the \$25 million annual commitment. Minor projects (projects less than \$1 million) contained in the SHOPP Minor Program are typically scoped, designed, and put out to bid within a single fiscal year, allowing for expedited response to safety or urgent access barrier issues and accessibility grievances.

(1) ADA-Compliant⁵ Projects Developed to Remove Access Barriers. ADA-compliant projects are primarily composed of curb ramp installations or upgrades, sidewalk improvements and repairs, crosswalks, obstruction removal, and relocation of accessible pedestrian signals. Non-ADA work including drainage improvements, utility relocation, signal relocation, and so on may be included if minor to the scope of the project and necessary for improved pedestrian accessibility and safety. Criteria for determining the priority of projects to be funded as program access improvements are specified in the settlement agreement. In FY2011/12, the second year of the settlement agreement, Caltrans completed seven ADA-compliant projects that included construction of 317 curb ramps and 7,176 linear feet of sidewalks. Specific project locations and costs are listed below in table 1.

⁵ ADA-compliant projects were referenced as ADA stand-alone projects in the FY2010/11 Annual Report.



<p align="center">Table 1</p> <p align="center">ADA-COMPLIANT PROJECTS</p> <p align="center">FY 2011/12</p>						
Route	County	City	Location	Project No.	Construction Completed	Project Cost
1	Santa Barbara	Various	Various	05-0N6504	06/15/2012	\$ 2,165,956
58	Kern	Various	Various	06-0G9404	10/04/2011	\$ 1,814,203
99	Fresno	Fresno	Various	06-0G9604	12/21/2011	\$ 2,140,513
101	Monterey	Greenfield	Elm/Oak/Walnut over-crossings	05-0Q5604	2/29/2012	\$ 964,930
116	Sonoma	Sebastopol	SR12/SR116	04-3A9904	8/11/2011	\$ 1,661,525
162	Glenn	Willows	N. Humboldt Avenue	03- 4E6504	8/22/2011	\$ 545,840
Various	Tulare	Various	Various	06-0G9304	9/12/2011	\$ 1,687,417
Total						\$10,980,384

(2) Projects Derived From Access Requests and Grievances Received From the Accessibility Grievance Procedure. ADA program access improvement projects completing construction in FY2011/12 were derived from either noncompliant locations listed in Caltrans’ ADA compliance transition plan or field review information collected as part of the project development process. None of the seven ADA-compliant projects completed in FY2011/12 were directly attributable to an accessibility grievance.

(3) ADA-Compliant Access Improvements Constructed as Part of CAPM Projects, up to 25 Percent of the Total Annual Commitment. CAPM project locations for FY2011/12 that include ADA access improvements are listed in table 2 below.



Table 2 ADA-COMPLIANT ACCESS IMPROVEMENTS CONSTRUCTED AS PART OF CAPM PROJECTS FY2011/12						
Route	County	City	Location	Project No.	Construction Completed	Project Cost
101	San Luis Obispo	Atascadero	Various	05-0N050	10/17/2011	\$ 34,781
165	Merced	Los Banos	I-5 to Henry Miller Avenue	10-0P590	10/06/2011	\$ 17,200
Total						\$ 51,981

Expenditures Towards FY2011/12 Annual Commitment: **\$11,032,365**

In order to simplify the tracking of costs and provide complete barrier removal information within projects, program access improvement, new construction, and alteration, projects will be reported once the construction is complete.

(B) Costs Related to Managing Caltrans’ ADA Infrastructure Program and Implementing ADA Program Access Improvements. In February 2010, Caltrans requested and was granted a two-year limited-term increase of three positions (\$391,000 in personal services) in State Highway Account fund to establish its ADA Infrastructure Program. These positions include the program chief (Career Executive Assignment II), the ADA program advisor (Senior Transportation Engineer), and the ADA statewide coordinator (Staff Services Manager I).

Since then, three additional positions have been provided by other Caltrans divisions to support the expanding requirements of the ADA Infrastructure Program. These positions include the ADA program manager (Supervising Transportation Engineer), an additional ADA program advisor (Senior Transportation Engineer), and an ADA program analyst (Associate Governmental Program Analyst).

Expenditures Towards FY2011/12 Annual Commitment: **\$659,647**

(C) Costs Associated With Establishing and Managing the New Accessibility Grievance Procedure and Access Request Process. As the owner-operator of the State’s transportation infrastructure, including pedestrian infrastructure, Caltrans has a legal obligation to respond to complaints regarding accessibility barriers brought to its attention by persons with disabilities and others. As part of the terms of the settlement agreement, Caltrans has revised its procedures for responding to accessibility grievances and access complaints.



A district ADA engineer has been assigned in each of Caltrans' twelve districts to provide district input on ADA grievance and access request resolutions, initiate ADA improvement projects, update Caltrans' ADA transition plan, and provide technical guidance to project development teams and others. Funding for nine personnel years has been redirected temporarily from other traffic safety investigations to provide this service for the Caltrans ADA Infrastructure Program. A total of \$1,095,193 in statewide personnel and operating expenses was expended towards the annual commitment in FY2011/12.

In August 2011, Caltrans implemented a consultant contract with ADA Accrediting & Consulting to develop an improved grievance initiation process and complaint-tracking database along with conducting field investigations of grievances and access requests along with Caltrans' district ADA engineers. The new grievance and access request intake process includes a Web-based intake form as well as accessibility through a toll-free phone number, a direct phone line to the statewide ADA coordinator, a teletype line, and e-mail communication directly to the ADA compliance in-box or the statewide ADA coordinator. The ADA intake form is available at <<http://www.dot.ca.gov>> via the ADA Access Request button and at <<http://www.dot.ca.gov/contactus.htm>>. Additionally, the statewide ADA coordinator position, responsible for accessibility grievance and access request intake and investigations, was transferred from the Caltrans Office of Business and Economic Opportunity to the Caltrans ADA Infrastructure Program. Contract expenditures towards the FY2011/12 annual commitment total \$1,598,691.

Appendix A lists the accessibility grievances and access requests received in FY2011/12 and includes the locations, action dates, and status of resolution for each.

Total Expenditures Towards FY2011/12 Annual Commitment: **\$2,693,884**

(D) Completion of Caltrans' Infrastructure Assessment of Accessibility Barriers.

Phase I and II of the assessment of Caltrans' infrastructure were completed in FY2010/11 and include the assessment of 4,000 miles of sidewalks and street crossings and more than 30,000 noncompliant locations for compliance with federal and State ADA standards. The results of these assessments, combined with the information gathered have been included in the Caltrans transition plan database.

Additional phases of the pedestrian infrastructure assessment are required to identify accessibility barriers on pedestrian tunnels and overcrossings, highway ramps, bridge structures, vista points, safety roadside rest areas and park-and-ride lots. Funding from the State Highway Account to perform the additional assessments was approved and included in the State's budget for FY2012/13. No assessment work was performed in FY2011/12.

Expenditures Towards FY2011/12 Annual Commitment: **\$0**



(E) Retention of an Access Consultant. In April 2011, Caltrans retained an outside accessibility consultant, Sally Swanson Architects, Inc., to review Caltrans' ADA-compliant access improvement projects and the annual report, providing an evaluation to the plaintiffs and members of the settlement class concerning Caltrans' compliance with the settlement agreement. The first evaluation report by the consultant was completed and provided to the plaintiff in March 2012.

Expenditures Towards FY2011/12 Annual Commitment: **\$63,510**



II. Allocation of Annual Commitment of Funds for Program Access Improvements

The annual commitment target and expenditures for FY2011/12 are summarized below.

Annual Commitment FY2011/12		\$25,000,000
Carry-Over from FY2010/11		\$10,423,624 ^c
Adjusted Annual Commitment for FY2011/12		\$35,423,624
Program Access Improvements		
ADA-Compliant Projects		
Developed to Remove Access Barriers	\$ 10,980,384	
Projects Derived From Access Requests and Grievances Received From the Accessibility Grievance Procedure	\$ 0	
ADA-Compliant Access Improvements		
Constructed as Part of CAPM Projects (up to 25 Percent of the Total Annual Commitment)	\$ 51,981	
Costs Related to Managing Caltrans' ADA Infrastructure Program and Implementing ADA Program Access Improvements	\$ 659,647	
Costs Associated With Establishing and Managing the New Accessibility Grievance Procedure and Access Request Process (Consultant expenditure)	\$ 1,598,691	
Costs Associated With Establishing and Managing the New Accessibility Grievance Procedure and Access Request Process (Statewide expenditure)	\$ 1,095,193	
Retention of an Access Consultant	\$ 63,510	
<u>Total Annual Commitment Expenditures in FY2011/12</u>	<u>\$ 14,449,406</u>	
Carry-Over to FY2012/13 Annual Commitment		\$20,974,218

⁶ The carry-over from FY2010/11 was adjusted to reflect the APS costs that were removed from the Annual Commitment expenditure reported in FY2010/11 Annual Report.



III. Access Improvements Relating to Pedestrian Facilities and Park and Ride Facilities Not Funded by the Annual Commitment Completed as Part of New Construction, Alteration, or CAPM Projects

In addition to making program access improvements, Caltrans removes accessibility barriers and creates accessible pedestrian infrastructure through highway and bridge rehabilitation, signal replacements, and safety and mobility projects in compliance with federal and State ADA regulations. A list of all new construction and alteration projects with the type and number of access improvements is included in appendix B. In FY2011/12, Caltrans constructed or upgraded 324 curb ramps, 48,964 linear feet of sidewalks, and 278 pedestrian push buttons.

IV. Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered in FY2011/12

As part of ADA-compliant projects (not attributed to the annual commitment), Caltrans constructed 21 pedestrian push buttons totaling \$35,300 in FY2011/12.

V. Training and Monitoring Efforts Undertaken in FY 2011/12 to Ensure That Temporary Routes, When Provided Through and Around Work Zones, Are Accessible to Pedestrians With Disabilities

As part of the settlement agreement, Caltrans agreed to develop guidance and training for personnel responsible for the development, approval, and implementation of accessible temporary pedestrian routes through work zones.

Mandatory on-line training for construction personnel about temporary pedestrian routes through work zones was implemented in December 2011. To date approximately 1,500 Caltrans employees have completed the training. Changes are also in process to strengthen contract specifications to ensure that contractors install and maintain accessible routes when a pedestrian facility is affected as part of a construction project. In addition, training for designers about temporary routes through work zones is included in the ADA Highway Design Class given regularly by Caltrans' Division of Design.

VI. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (Caltrans Design Information Bulletin 82)

No revisions were made to DIB 82 in the FY2011/12. According to the United States Access Board, new federal guidance has been finalized and should be adopted by the Federal Highway Administration by December 2014.⁷ Changes will be made to DIB 82-04 as

⁷ *Proposed Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way*, July 26, 2011, <<http://access-board.gov/prowac/nprm.pdf>>, accessed November 1, 2012. See also <<http://access-board.gov/prowac/>>.



necessary to reflect the new federal guidance, including recent changes to the U.S. Department of Justice *2010 ADA Standards for Accessible Design*.⁸

⁸ September 15, 2010,
<http://www.ada.gov/regs2010/2010ADAStandards/2010ADAStandards_prt.pdf>, accessed November 1, 2012



VII. Program Access Improvements Planned for FY2012/13

The 14 proposed program access improvement projects listed below in table 3 completed design in FY2011/12 with estimated costs of approximately \$19.5 million. These projects are expected to complete construction in FY2012/13.

Table 3			
PROGRAM ACCESS IMPROVEMENTS PLANNED FOR FY2012/13			
County	Route	Location/Description	Total
Monterey	Various	In Monterey and San Benito County at various locations. Construct and/or upgrade sidewalk curb ramps.	\$2,404,000
Los Angeles	Various	In the city of Los Angeles on various routes at various locations. Upgrade pedestrian curb ramps.	\$4,388,000
Ventura	1	In and near Oxnard and Ventura, on Routes 1, 33, 101, and 126 at various locations. Install ADA curb ramps.	\$984,000
Riverside	Various	In the cities of Moreno Valley, Riverside, and San Bernardino at various locations. Upgrade pedestrian curb ramps and traffic signals.	\$1,740,000
Amador	49	In the city of Jackson at various locations; also in Calaveras and Tuolumne counties on Routes 12 and 49. Construct pedestrian curb ramps.	\$2,301,000
Los Angeles	5	Construct new pedestrian curb ramps.	\$753,000
Mono	158	Upgrade sidewalks.	\$1,005,000
Stanislaus	Various	Upgrade intersections, overcrossing, and highway segment	\$575,000
Orange	57	At the interchange of Ball Road and Lincoln Avenue. Install and upgrade curb ramps and pedestrian facilities.	\$1,472,000
Yolo	113	Upgrade curb ramps.	\$833,000
San Bernardino	18	Upgrade pedestrian facilities, remove metal beam guardrail and pave walkway.	\$715,000
San Diego	Various	Construct accessible pedestrian infrastructure at 2 Park and Ride locations.	\$852,000
Orange	405	Upgrade and install curb ramps, sidewalk and pedestrian push buttons.	\$802,000
Orange	57	Upgrade pedestrian facilities and curb ramps.	\$630,000
Total			\$19,454,000



VIII. Estimated Dollar Amount of Funding to Be Allocated to Program Access Improvements Planned for Future Fiscal Years

Program access improvements in future fiscal years consist of five projects in FY2013/14 with an estimated cost of \$23.9 million, and seven projects in FY2014/15 with an estimated cost of \$48.7 million, six projects in FY2015/16 with an estimated cost of \$32.5 million and five projects for FY2016/17 with an estimated cost of 21.3 million. Projects for FY2017/18 are currently in the planning stage and will be amended into the 2014 SHOPP plan in July 2012. Table 4 illustrates the number of program access improvement projects anticipated in the next few fiscal years and an estimated total cost for those projects.

Table 4				
ESTIMATED PROGRAM ACCESS IMPROVEMENTS FY2013/14 THROUGH FY2016/17				
	FY2013/14	FY2014/15	FY2015/16	FY2016/17
Number of ADA-Specific Projects*	5	7	6	5
Estimated Total Project Costs ^{§,¶}	\$23,912,000	\$48,767,000	\$32,510,000	\$21,360,000
<p>*Projects programmed in the SHOPP ADA Curb Ramps Program (201.361) and the Pedestrian Infrastructure Program (201.378).</p> <p>§Includes capital construction and right-of-way estimates, and estimated utility relocation, environmental mitigation, and capital support costs including environmental review, preliminary engineering, surveys, right-of-way acquisition, project design, and construction inspection.</p> <p>¶ADA-compliant project costs only; does not include other annual commitment-eligible expenditures.</p>				

IX. Grievances Received From the Accessibility Grievance Procedure

In August 2011 a consultant contract with ADA Accrediting & Consulting for improving the ADA grievance process was implented by Caltrans. The contract includes development of an improved grievance initiation process and complaint-tracking database along with conducting field investigations of grievances and access requests. The Web-based accessibility grievance and access request process has been updated so it is easier to submit a grievance or access request concerning Caltrans’ infrastructure. Caltrans received 222 access requests and grievances in FY2011/12 through the newly implemented grievance and access request process.



X. Status of the Resolution of Accessibility Grievances

Caltrans is required to ensure all grievances and access requests concerning State and local systems are resolved in accordance with federal guidelines and to the satisfaction of the grievant or requester as a part of Caltrans' stewardship responsibilities regulated by the Federal Highway Administration.

All grievances and access requests received and logged into the system in FY2011/12 have been documented and are in various stages of resolution, many concerning multiple locations. In addition, staff investigated numerous other ADA-related maintenance service requests, pedestrian safety issues, and internal accessibility inquiries. The status of the 222 accessibility grievances and access requests received in FY2011/12, including those reaching resolution in this same fiscal year, are provided in appendix A.

OTHER ADA-RELATED ACTIVITIES

In addition to the required annual reporting elements, other accomplishments and activities initiated or completed in FY2011/12 are listed below.

ADA Compliance Transition Plan. The transition plan continues to be updated on a daily basis. Assessment data has been included in Caltrans' updated ADA compliance transition plan. The transition plan can be accessed at <http://www.adaac.org/secured/asset/caltran/TransitionReport.aspx?mode=public>. In addition, the ADA Infrastructure program is developing a new on-line transition plan database server system with ADA assessment data uploaded to the system for effective identification of our ADA non-compliant infrastructure locations and efficient future project planning to correct these locations. The new on-line transition plan is expected to be updated and available to the public by the end of FY2012/13 on Caltrans' Web site and will provide users with a Google Earth interface with access barrier information and photos identifying noncompliant infrastructure.

Development of Disability Advisory Task Force. On March 30, 2011, a formal letter of invitation and intent was sent to community advocates for persons with disabilities asking for their individual participation and input in a new Disability Advisory Task Force for Caltrans. The first meeting of the external disability advisory task force was held in Sacramento on November 17, 2011.



The task force's main responsibility will be to assist in developing the mission, charter, and membership of an external ADA Advisory Committee. Within the next fiscal year, the task force will be expanded from six to thirteen members and become the official external ADA Advisory Committee to Caltrans' ADA Infrastructure Program. The external ADA Advisory Committee will be assisting Caltrans' ADA Infrastructure Program with ADA-related issues and is expected to meet four to six times during the fiscal year with at least two face-to-face meetings in Sacramento. The Committee's duties will include providing input to the ADA Infrastructure Program on Caltrans' ADA policies, practices, procedures, project priorities, and methods of communicating with community advocates.

Training of Caltrans Staff. In July 2012, Caltrans' ADA Infrastructure Program launched a statewide ADA training course to educate key district personnel involved in ADA-related projects about ADA history and laws, the settlement agreement and requirements, federal and State guidelines, and Caltrans' grievance and access request process and ADA project database. This training has been presented to appropriate staff in all twelve Caltrans districts.

Caltrans continues to train engineering and design staff in the technical aspects of ADA regulations.

CONCLUSION

Caltrans owns and maintains a large inventory of roadway infrastructure as part of the State Highway System, which includes several pedestrian-accessible facilities such as bridge structures, park and ride facilities, vista points, safety roadside rest areas, and pedestrian undercrossings and overcrossings. Caltrans is committed to making its facilities equally accessible to all users and is also working closely with its local partners to ensure all accessibility grievances and access requests related to their transportation facilities are addressed expeditiously. This annual report summarizes Caltrans' accomplishments for FY2011/12.



APPENDIX A

**STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES
FY2011/12**



APPENDIX B

ACCESS IMPROVEMENTS RELATING TO PEDESTRIAN FACILITIES AND PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL COMMITMENT COMPLETED AS PART OF NEW CONSTRUCTION, ALTERATION, OR CAPITAL PREVENTIVE MAINTENANCE (CAPM) PROJECTS





APPENDIX A

**STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES
FY2011/12**

STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

Initial Contact Date*	Case #	District	Location	City	County	Route	Complaint	Comments	Milestone Reached	Milestone Date
3/1/2012	0108-001	1	Hwy 1 Hare Creek Bridge	Fort Bragg	Mendocino	1	East side of pedestrian path is not wide enough.	ADA and Caltrans	Investigative Report	3/5/2012
3/1/2012	0108-002	1	Hwy 1 Hare Creek Bridge	Fort Bragg	Mendocino	1	West side of pedestrian path is not wide enough.	ADA and Caltrans	Investigative Report	3/5/2012
5/1/2012	0120-001	1	1319 Main Street, Ferndale, CA	Ferndale	Humbolt	211	Composite deck needs to be repaced	ADA	Investigative Report	5/1/2012
3/27/2012	0113-001	2	Randolf Collier rest area	Hornbrook	Siskiyou	174	No curb ramp	ADA	Investigative Report	3/27/2012
4/18/2012	0009-088	3	SW corner of Highway 99 and East 20th	Chico	Butte	East 20th Street	There is not enough time to get across the street.	Culmative Duration is not	Investigative Report	5/11/2012
4/18/2012	0009-089	3	East 9th street between Barlet and Linden	Chico	Butte	32	A temporary No parking sign needs to be placed on the shoulder where there is road work.	ADA	Investigative Report	5/11/2012
5/6/2011	0058-001	3	I-5 & SR-32	Orland	Glenn	5 & 32	Curbramps	ADA - and Caltrans	Recommended Resolution	12/3/2011
12/5/2011	0058-002	3	SR-32	Orland	Glenn	32	Curbramps / ped path	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/5/2011
12/5/2011	0058-003	3	SR-32	Orland	Glenn	32	Curbramps / ped path	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/5/2011
12/5/2011	0058-004	3	SR-32	Orland	Glenn	32	Curbramps / ped path	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/5/2011
1/1/2011	0002-001	3	Tinloy St./ Clark St	Grass Valley	Nevada	174	APS Buttoin Height/ Asphalt Transition	ADA and Caltrans	Recommended Resolution	12/2/2011
1/1/2011	0002-002	3	Colfax Hwy SR -174	Grass Valley	Nevada	174	Clear width/ Light Pole	ADA and Caltrans	Recommended Resolution	12/2/2011
1/1/2011	0002-003	3	Colfax Ave & Clark Street (SE Corner)	Grass Valley	Nevada	174	Asphalt /Concrete Transition	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-004	3	Colfax Ave & Henderson Street (NW Corner)	Grass Valley	Nevada	174	Abrupt change of level/ Bump	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-005	3	Colfax Ave between Henderson Street & Orphir Street central address 411 driveway (E Bound Side)	Grass Valley	Nevada	174	Slope of Driveway	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-006	3	Colfax Ave & Goomba's north driveway near Colfax east (E Bound Side)	Grass Valley	Nevada	174	Surface condition/ Driveway	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-007	3	Colfax Ave & Colfax east (E Bound Side)	Grass Valley	Nevada	174	No curb ramp	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-008	3	Colfax Ave & Orphir east corner & west corner (NE- NW Corner)	Grass Valley	Nevada	174	Clear width/ Light Pole and abrupt change of level	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-009	3	Colfax Ave & Henderson Street (SW Corner)	Grass Valley	Nevada	174	Surface condition	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-010	3	Colfax Ave between Henderson Street & Clark Street (W Bound Side)	Grass Valley	Nevada	174	Surface condition/ telephone pole, directional signage	ADA - and Caltrans/ On Transition Plan	Recommended Resolution	12/2/2011
1/1/2011	0002-011	3	Colfax Ave & South Auburn Street (NE Corner)	Grass Valley	Nevada	174	Clear width/ telephone pole/ no curb ramp	ADA and Caltrans	Recommended Resolution	12/2/2011

*Investigation of all listed grievances and access requests were conducted in FY2011/12.

STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

7/30/2010	0069-001	3	I-80 & Exposition Blvd NB	Sacramento	Sacramento	80	Curb Ramps	ADA-CAITrans	Recommended Resolution	1/4/2012
11/10/2011	0089-001	3	SR-70	Marysville	Yuba	70	Request APS Device at intersection	Complete - ADA - Caltrans	Final Resolution	11/10/2011
3/19/2012	0111-001	3	Old Auburn Road between Wachtel Way and Oakwood Hills Circle.	Citrus Heights	Sacramento	Old Auburn Road	Missing Sidewalk on the north side	ADA City	City/County	4/17/2012
3/19/2012	0111-002	3	North West corner of Old Auburn Road and Wachtel Way	Citrus Heights	Sacramento	Old Auburn Road	Missing sidewalk and curb	ADA City	City/County	4/17/2012
3/19/2012	0111-003	3	South East corner of Old Auburn Road and Wachtel Way	Citrus Heights	Sacramento	Old Auburn Road	Missing sidewalk and curb	ADA City	City/County	4/17/2012
3/19/2012	0111-004	3	South West corner of Old Auburn Road and Wachtel Way	Citrus Heights	Sacramento	Old Auburn Road	Missing sidewalk and curb	ADA City	City/County	4/17/2012
3/19/2012	0111-005	3	North West corner of Old Auburn Road and Oakwood Hills Circle	Citrus Heights	Sacramento	Old Auburn Road	Missing sidewalk and curb	ADA City	City/County	4/17/2012
3/19/2012	0111-006	3	North East corner of Old Auburn Road and Oakwood Hills Way	Citrus Heights	Sacramento	Old Auburn Road	Missing sidewalk and curb	ADA City	City/County	4/17/2012
3/19/2012	0111-007	3	North East corner of Wachtel Way and Oakwood Hills Circle	Citrus Heights	Sacramento	Old Auburn Road	Missing Sidewalk	ADA City	City/County	4/17/2012
3/19/2012	0111-008	3	North West corner of Old Auburn Road and Linda Creek Court	Citrus Heights	Sacramento	Old Auburn Road	Detectable Warning	ADA City	City/County	4/17/2012
3/19/2012	0111-009	3	North East corner of Old Auburn Road and Linda Creek Court	Citrus Heights	Sacramento	Old Auburn Road	Detectable Warning	ADA City	City/County	4/17/2012
4/11/2012	0115-001	3	Light Rail	Sacramento	Sacramento	N/A	Moving out of the way for a "more" disabled person.	ADA	City/County	4/11/2012
10/9/2011	0065-049	4	Outer Sidewalk of the Bowers Vista Point	Sausalito	Marin	Vista Point	a) There is a smaller than required landing at the top of the pedestrian ramp leading from the Golden Gate Bridge. b) Next to this landing is a curb ramp which also has too small of a landing and no detectable warning surface. c) The existing stairs nex	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-050	4	Southern Viewing Area of the Bowers Vista Point	Sausalito	Marin	Vista Point	a) There is no contrasting color on the stair nosing or are there any handrails. b) The sign frames are empty.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-051	4	Old Comfort Station of the Bowers Vista Point	Sausalito	Marin	Vista Point	a) The stairs between the two comfort stations have no contrasting color on the stair nosing. b) The handrails do not extend 0.3 meter beyond the top of the stair, nor do they extend 0.3 meter plus one stair width beyond the last stair. c) The ramp handra	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-052	4	Phone Line of the Bowers Vista Point	Sausalito	Marin	Vista Point	The telephone service carrier abandoned the phone line, leaving the site without public phones or TTY service for the hearing impaired.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-053	4	Lone Sailor Memorial of the Bowers Vista Point	Sausalito	Marin	Vista Point	a) The granite stair nosing is lacking contrasting color for the visually impaired. b) The granite stairway has no handrail. c) The granite ramp leading to the statue cross slope is too steep. d) The plaza between the memorial and the new comfort station	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-054	4	New Comfort Station of the Bowers Vista Point	Sausalito	Marin	Vista Point	a) There is no telephone line to serve the new phones in the breezeway. b) There is no TTY with the appropriate signage. c) There is no telephone service for the fire alarms.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-055	4	Bike Trail West of Frontage Rd	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012

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STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

10/9/2011	0065-056	4	Pedestrian walkway around the Bowers Vista Point	Sausalito	Marin	Vista Point	The placement of the containers constrict the sidewalk and become barriers to accessible routes of travel throughout the site.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-057	4	700-798 Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-058	4	442-698 Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-059	4	400 Cabrillo Hwy Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-060	4	Bellevue Blvd & Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-061	4	116 Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-062	4	52-116 Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-063	4	52-116 Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-064	4	Main St & Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
4/3/2012	0114-001	4	Hwy. 82 between Howard and Newlands	Burlingame	San Mateo	82	Sidewalk on the east bound side has sunk to street level and the concrete is broken.	ADA	Investigative Report	4/5/2012
4/17/2012	0116-001	4	El Camino Real and Foundation Drive Intersection	Palo Alto	Santa Clara	82	Needs Pedestrial Push Button	ADA	Investigative Report	5/23/2012
11/9/2011	0035-002	4	Route 29 & California Street	Vallejo	Solano	29	Broken concrete, exposed drainage pipe	ADA-Caltrans-Transition Plan	Recommended Resolution	1/6/2012
2/16/2012	0103-001	4	SR185 & Ashland Ave	Lorenzo	ALAMEDA	185	Intersection at 185 and Asland Ave. needs APS buttons	ADA and Caltrans	Recommended Resolution	3/5/2012
2/16/2012	0103-002	4	SR185 & Ashland Ave	Lorenzo	ALAMEDA	185	Intersection at 185 and Asland Ave. Directional curb ramps	ADA and Caltrans	Recommended Resolution	3/5/2012
2/16/2012	0103-003	4	SR185 & Ashland Ave	Lorenzo	ALAMEDA	185	Intersection at 185 and Asland Ave. NS crosswalk on west side of street.	ADA and Caltrans	Recommended Resolution	3/5/2012
2/16/2012	0103-004	4	SR185 & Ashland Ave	Lorenzo	ALAMEDA	185	Intersection at 185 and Asland Ave. APS SE corner going east to west.	ADA and Caltrans	Recommended Resolution	3/5/2012
2/16/2012	0103-005	4	SR185 & Ashland Ave	Lorenzo	ALAMEDA	185	Intersection at 185 and Asland Ave. APS SE corner going north to south.	ADA and Caltrans	Recommended Resolution	3/5/2012
2/16/2012	0103-006	4	SR185 & Ashland Ave	Lorenzo	ALAMEDA	185	Intersection at 185 and Asland Ave. APS NE corner	ADA and Caltrans	Recommended Resolution	3/5/2012
6/28/2011	0038-001	4	Route 4 & Teakwood Drive	Oakley	Contra Costa	4	Accessible pedestrian Intersection	ADA - and Caltrans	Recommended Resolution	1/6/2012
10/11/2010	0052-001	4	Route 238 (Mission Blvd)	Fremont	Alameda	238	Missing Sidealk	ADA and Caltrans	Recommended Resolution	12/12/2011
5/22/2012	0127-001	4	Paratransit	Berkley	Alameda	none	Paratransit failed to comply with their designated routes	Request is regarding paratransit	Final Resolution	6/22/2012
2/9/2011	0034-002	4	Westbound Tiburon Blvd & Hwy 101 southbound onramp	Marin	Marin	101	Overpass curb ramps	Complete/ - ADA - Caltrans	Final Resolution	11/11/2011
10/9/2011	0065-030	4	Fernhill Ave & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-031	4	83 Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012

*Investigation of all listed grievances and access requests were conducted in FY2011/12.

STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

10/9/2011	0065-032	4	Locust Ave & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-033	4	65 Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-034	4	Norwood Ave & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-035	4	Southwood Ave & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-036	4	42 Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-037	4	33-49 Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-038	4	Ames & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-039	4	2-32 Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-040	4	1-31 Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-041	4	De Witt Dr & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	Final Resolution	1/20/2012
10/9/2011	0065-042	4	Town Of Ross	Ross	Marin	No Route	Town of Ross's Transition/Self-Evaluation Plans are not ADA Compliant and does not meet the modifications to facilities and programs initially proposed by the plans.	ADA Non-Client	Final Resolution	1/20/2012
11/9/2011	0056-001	4	Davis Street & Route 185	San Leandro	Oakland	185	Unstable sidewalk causing tripping hazard	Complete/ - Not ADA and Not Caltrans	City/County	11/27/2011
2/2/2012	0101-001	4	SW Corner Fulton St. & Ashby Ave.	Berkeley	Alameda	13	non functional push button	Non-ADA request	City/County	2/3/2012
7/1/2012	0133-001	4	Grant Road and El Camino Real	Mountain View	Santa Clara	82	APS Buttons	The Requester heads the Silicon Valley Council of the Blind (SVCB)	Intake	7/2/2012
5/21/2012	0126-001	4	E14th&36thst to 37th	San Leandro	Alameda	185	Failure to provided proper signage during construction process	Request is from 2004 complaint with the city	Intake	5/21/2012
6/5/2012	0131-001	4	Highway 12 bridge in Sebastopol	Sebastopol	Sonoma	12	Need public access below Highway 12 bridge that would provide a connection from the Joe Rodota Trail to the Laguna de Santa Rosa Trail in Sebastopol	NA	Intake	6/5/2012
5/16/2012	0125-001	4	East Side of SR-116 & Mill Station Rd.	Sebastopol	Sonoma	116	Non-accessible Bus Stop	No return contact made by requester	Verification	5/17/2012
5/7/2012	0122-001	4	82 and Santa Cruz Ave NW Corner	Menlo Park	San Mateo	82	Location of APS buttons	E-mail contact	Verification	6/5/2012
5/23/2012	0122-002	4	82 and Santa Cruz Ave SE Corner	Menlo Park	San Mateo	82	Location of APS buttons	E-mail contact	Verification	6/5/2012
5/23/2012	0122-003	4	82 and Santa Cruz Ave SE Corner	Menlo Park	San Mateo	82	Location of APS buttons	E-mail contact	Verification	6/5/2012
5/23/2012	0122-004	4	82 and Santa Cruz Ave SW Corner	Menlo Park	San Mateo	82	Location of APS buttons	E-mail contact	Verification	6/5/2012
10/9/2011	0065-003	4	Entrance to Manzanita Park & Ride Lot & Shoreline Hwy	Mill Valley	Marin	1	There is a curb ramp at the entrance to the Manzanita Park and Ride lot that leads to a crosswalk going across the Shoreline Highway. The pedestrian push button is located such that a wheelchair user must position himself or herself on a slope in order to	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-004	4	Bike Trail West of Frontage Rd	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-006	4	Bike Trail West of Frontage Rd	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-009	4	Across from the Entrance to Manzanita Park & Ride Lot & Shoreline Hwy	Mill Valley	Marin	1	There is also a curb ramp at the other side of the crosswalk with the same problems with the pedestrian push button — i.e. sloped surface and no striping. Again, new construction. Also, vegetation is blocking one side of the push button creating a further	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-010	4	1000-1098 Cabrillo Hwy N Bike Trail	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-013	4	Bike Trail West of Frontage Rd	Half Moon Bay	San Mateo	1	There is a new pathway on the west side of Hwy 1 between Kahoe Ave. and Main St. with portions of sidewalk have extreme cross slopes.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012

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STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

10/9/2011	0065-043	4	SR-1 On & Off Ramps & Shoreline Hwy	Mill Valley	Marin	1	There is a dangerous and inaccessible crosswalk at that location. The poles holding the new pedestrian push buttons at both ends of the crosswalk and in the island in the middle of the intersection lack the required striping. A "walk/don't walk" display a	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-044	4	SR-1 On & Off Ramps & Shoreline Hwy	Mill Valley	Marin	1	At the end of the pathway leading to the low income housing complex, there is a detectible warning at one side of a vehicular way but not at the other side.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-045	4	Entrance to Larkspur Hotel & Shoreline Hwy	Mill Valley	Marin	1	On the other side of Shoreline Highway, the sidewalk heading west ends at a vehicular crossing where there is a driveway to the Larkspur Hotel. The sidewalk ends with detectible warning surface, but the layout is incorrect. The warning surface is adjacent	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-046	4	Pohono St & Bolinas St Park & Ride	Sausalito	Marin	1	This parking lot contains a number of new construction violations, including the following: a. The access signage points wheelchair users to areas that are not accessible.b. The path of travel to and along the accessible parking spaces is substantially l	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-047	4	Across from the Entrance to Manzanita Park & Ride Lot & Shoreline Hwy	Mill Valley	Marin	1	To get across the crosswalk between the Manzanita Park and Ride on the south side of the Shoreline Highway to the north side, the lighting is not timed correctly. It does not allow sufficient time after the walk sign is indicated for disabled pedestrians	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
10/9/2011	0065-048	4	Chp Site Security Office/Mainenance Break Room of the Bowers Vista Point	Sausalito	Marin	Vista Point	a) The ramp to the CHP office has only one handrail and it is in disrepair. b) The CHP office does not have a telephone line. c) There are non-compliant ramps to the door of the office and the break room.	ADA Caltrans Initial contact date is not accurate. Original Data was not collected by ADAAC and a default date is being used in its place.	Verification	1/20/2012
5/22/2012	0127-001	4	Paratransit	Berkley	Alameda	NA	Paratransit Discrimination	ADA	City/County	6/5/2012
4/26/2012	0118-001	4	620 silverado trail	Napa	Napa	121	Sidewalk is cracked and broken	Non ADA	City/County	5/10/2012
5/28/2012	0128-001	4	Astoria Dr and Wright Ave	Sunnyvale	Santa Clara	none	Traffic Safety Concerns	Non Caltrans	City/County	6/22/2012
10/9/2011	0065-001	4	Bolinas Ave & Shady Ln	San Anselmo	Marin	No Route	The town of Ross has lack of accessible routes along Shady Ln	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-002	4	H St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-005	4	F St & 4th St	San Rafael	Marin	No route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-007	4	G St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-008	4	El Camino Ave & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-011	4	Ida St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-012	4	West end Ave & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-014	4	Shaver St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-015	4	E St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-016	4	D St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-017	4	C St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-018	4	B St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-019	4	A St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-020	4	1000-1098 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-021	4	Lootens Pl & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-022	4	Cijos St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-023	4	Lincoln Ave & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-024	4	Tamalpais Ave & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-025	4	Hetherton St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-026	4	Irwin St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-027	4	Gr & Ave & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-028	4	Mary St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
10/9/2011	0065-029	4	Union St & 4th St	San Rafael	Marin	No Route	blended curb returns have no detectable warning material.	ADA Non-Client	City/County	1/20/2012
2/9/2011	0034-001	4	Alta Vista Ave	Mill Valley	Marin	None	Sidewalk Clear wiodth and surface condition	ADA - Not Caltrans	City/County	12/2/2011
10/12/2011	0054-001	5	Camp Roberts Rest Area	Camp Roberts	San Luis Obispo	Cal Trans Rest Area	Signage	ADA-Caltrans-processed	Recommended Resolution	12/5/2011

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STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

11/9/2011	0073-001	5	Butterfly Lane & Pedestrian Undercrossing	Montecito	Santa Barbara	NA	Complainant wants off street access to the beach	ADA and Caltrans	Recommended Resolution	1/20/2012
3/5/2012	0106-001	5	SB-246-R25.77	Buellton	Santa Barbara	246	Surface Condition/ Gravel	ADA	Recommended Resolution	4/30/2012
3/5/2012	0106-001	5	SB-246-R25.77	Buellton	Santa Barbara	246	Surface Condition/ Gravel		Final Resolution	4/30/2012
5/30/2012	0129-001	5	Ortega Hills Bike Path	Santa Barbara	Santa Barbara	None	Requesting Project plans from Caltrans per nature of request	Caltrans Project?	Intake	5/30/2012
6/23/2011	0053-001	5	Higuera St/ Madonna Rd	San Luis Obispo	San Luis Obispo	NA	Tripped on a concrete lip on the sidewalk	Non ADA - Non CAITrans	City/County	12/12/2011
2/14/2012	0104-001	6	SR43 & Poso Drive	Wasco	KERN	43	Accesible sidewalk on west of 43.	ADA and Caltrans	Recommended Resolution	2/14/2012
2/14/2012	0104-002	6	SR43 & Poso Drive	Wasco	KERN	43	Streetlights at the intersection of 43	ADA and Caltrans	Recommended Resolution	3/5/2012
6/8/2010	0010-210	7	Pacific Coast Hwy at El Gallo Giro	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-211	7	Pacific Coast Hwy at Chevron Gas Station	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-213	7	Pacific Coast Hwy at C.A.P. Auto Sales Inc.	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-214	7	402 E. Pacific Coast Hwy	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-215	7	Pacific Coast Hwy at Alaba Me	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-216	7	446 E. Pacific Coast Hwy Driveway 1	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-217	7	446 E. Pacific Coast Hwy Driveway 2	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-218	7	Pacific Coast Hwy at A2Z Auto Repair	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-219	7	Pacific Coast Hwy at PCH Custom Audio	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-220	7	Pacific Coast Hwy at People Auto Sales	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-221	7	Pacific Coast Hwy at Liberty Ct.	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-222	7	Pacific Coast Hwy at Tire Trax Auto Service Driveway 1	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-223	7	Pacific Coast Hwy at Tire Trax Auto Service Driveway 2	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-265	7	567 Pacific Coast Hwy	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-266	7	555 Pacific Coast Hwy	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-269	7	Pacific Coast Hwy at alley next to M & M Restaurant	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-270	7	407 Pacific Coast Hwy	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-271	7	Pacific Coast Hwy at McDonalds	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
6/8/2010	0010-272	7	Pacific Coast Hwy at The Klassic Hand Car Wash driveway 1	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Investigative Report	1/18/2012
12/7/2011	0094-001	7	SR-22	Long Beach	Los Angeles	22	No specific location	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012
12/7/2011	0094-002	7	SR-22	Long Beach	Los Angeles	22	No specific location	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012

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STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

12/7/2011	0094-003	7	SR-22	Long Beach	Los Angeles	22	No specific location	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012
12/7/2011	0094-004	7	SR-22	Long Beach	Los Angeles	22	No specific location	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012
1/26/2012	0100-001	7	605 off ramp NW corner	Sante Fe Springs	Los Angeles	605	Clear Width	No contact information	Recommended Resolution	2/3/2012
2/29/2012	0107-001	7	Golden Valley and Sierra Highway	Santa Clarita	Los Angeles	Sierra Valley Highway	Not ADA Compliant	ADA	Recommended Resolution	3/28/2012
6/8/2010	0067-001	7	Hawthorne 107and Artesia 91 Blvd	Redondo Beach	Los Angeles	107 & 91	Intersection	On Transition Plan	Recommended Resolution	1/24/2012
6/8/2010	0010-212	7	Pacific Coast Hwy at alley between Chevron Gas Station and St. Albert Medical Clinic	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-026	7	On PCH and Long Beach Blvd the light poles are blocking the sidewalk and excessively steep slopes on curb ramps	Long Beach	LOS ANGELES	1	Light Poles / Curb Ramps	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-061	7	On PCH and Atlantic Ave on the NW Corner the Curb Ramp is too steep	Long Beach	LOS ANGELES	1	Curb Ramp	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-262	7	Pacific Coast Hwy at Lucky Pierre Coin-Op Car Wash driveway 1	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-263	7	Pacific Coast Hwy at Lucky Pierre Coin-Op Car Wash driveway 2	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-264	7	Pacific Coast Hwy at alley next to Lucky Pierre Coin-Op Car Wash	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-267	7	Pacific Coast Hwy at Jiffy Lube	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
6/8/2010	0010-268	7	Pacific Coast Hwy at alley next to Jiffy Lube	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Recommended Resolution	1/18/2012
10/4/2012	0064-001	7	Relocation Program	Wittier	Los Angeles	Relocation Program	Agree on a house	Caltrans Leagal	Receipt of Appeal	12/5/2012
2/15/2012	0104-001	7	Freeway System	Laguna Niguel	Los Angeles	None	Wanted Directions	Non-ADA request	Final Resolution	2/17/2012
7/4/2012	0134-001	7	1728 W 82nd St	Los Angeles	Los Angeles	No Route	Accessible Parking at Private Residence	Resident is asking for the street parking in front of his home to be sectioned of by Blue paint in order to be considered accessible parking.	Intake	7/4/2012
6/8/2010	0010-210	7	Pacific Coast Hwy at El Gallo Giro	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Verification	1/18/2012
6/8/2010	0010-211	7	Pacific Coast Hwy at Chevron Gas Station	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Verification	1/18/2012
6/8/2010	0010-213	7	Pacific Coast Hwy at C.A.P. Auto Sales Inc.	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Verification	1/18/2012
6/8/2010	0010-214	7	402 E. Pacific Coast Hwy	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Verification	1/18/2012
6/8/2010	0010-215	7	Pacific Coast Hwy at Alaba Me	Long Beach	LOS ANGELES	1	Driveway	ADA Caltrans (Special Case)	Verification	1/18/2012
5/11/2012	0123-001	7	SR-210 & Grand Avenue North	Glendora	Los Angeles	210	Over Grown Foliage on off ramp	No return contact made by requester	Verification	5/11/2012

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STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

6/1/2012	0130-001	7	Pier Ave. and PCH, 2nd Street and PCH	Hermosa Beach	Los Angeles	1	Signalized Intesections, APS Buttons	NA	Verification	6/5/2012
6/11/2012	0130-002	7	Pier Ave. and PCH, 2nd Street and PCH	Hermosa Beach	Los Angeles	1	Signalized Intesections, APS Buttons	NA	Verification	6/5/2012
6/19/2012	0130-003	7	Pier Ave. and PCH, 2nd Street and PCH	Hermosa Beach	Los Angeles	1	Signalized Intesections, APS Buttons	NA	Verification	6/5/2012
6/19/2012	0130-004	7	Pier Ave. and PCH, 2nd Street and PCH	Hermosa Beach	Los Angeles	1	Signalized Intesections, APS Buttons	NA	Verification	6/5/2012
5/11/2012	0107-002	7	Sierra Valley Highway	Santa Clarita	Los Angeles	Sierra Valley Highway	No Sidewalk	ADA	Verification	5/11/2012
6/22/2012	0132-001	7	Northeast corner of Hawthorne Blvd/177th Street	Torrance	Los Angeles	107	The curb cut at the Northeast corner of Hawthorne Blvd/177th Street was created over 20 years ago when both sides of the street were open for pedestrian crossing. But it is no longer the case and so I am concerned I often have to push my infant stroller	My not be from a requester with a disability?	Verification	6/22/2012
3/11/2012	0110-001	7	8000 Telegraph Road	Downey	LOS ANGELES	NA	Sidewalk Clear Width	ADA	City/County	4/2/2012
5/4/2012	0121-001	8	11419 Magnolia Avenue	Riverside	Riverside	91	Pedestrian Crossing Signs	ADA	Investigative Report	5/4/2012
3/7/2012	109-001	8	Northwest corner of Roy Rogers Dr. and La Paz Dr.	Victorville	San Bernardino	15	Clear Width	ADA	Recommended Resolution	5/7/2012
6/8/2010	0014-001	8	East Side of I-10	Calimesa	Riverside	10	No Sidewalk	Not on Transition Plan	Recommended Resolution	1/24/2012
6/8/2010	0014-002	8	Brookside Ave and I-10	Calimesa	Riverside	10	No Curb ramp	Not on Transition Plan	Recommended Resolution	1/24/2012
7/1/2010	0026-001	8	I-15 offramp	Victoville	San Bernardino	15	Guard Rail installation removed the accessible sidewalk	Complete/ - ADA - Caltrans	Final Resolution	12/12/2011
6/8/2010	0047-003	10	Between supercuts & Oakdale Fire station	Oakdale	Stanislaus	120/108	Ecessive Cross Slope	ADA and Caltrans/ On Transition Plan	Recommended Resolution	2/7/2012
6/8/2010	0047-004	10	Between supercuts & Oakdale Fire station	Oakdale	Stanislaus	120/108	Pot holes	ADA and Caltrans/ On Transition Plan	Recommended Resolution	2/7/2012
6/8/2010	0047-005	10	Between supercuts & Oakdale Fire station	Oakdale	Stanislaus	120/108	Sidewalk clearwithd due to vehicular parking	ADA and Caltrans/ On Transition Plan	Recommended Resolution	2/7/2012
6/8/2010	0047-001	10	Between supercuts & Oakdale Fire station	Oakdale	Stanislaus	120/108	Missing sidewalk	ADA-Caltrans-Transition Plan	Recommended Resolution	2/3/2012
5/31/2011	0090-001	10	Hwy 88 & Hwy 49	Jackson	Amador	88 & 49	No crosswalk and no curb ramp	ADA and Caltrans/ On Transition Plan	Recommended Resolution	12/3/2011
11/10/2011	0087-001	10	1901 York Dr.	Vista	San Diego	NA	Unhappy with his driveway construction	Complete/ - Not ADA and Not Caltrans	City/County	11/15/2011
3/17/2012	0112-001	10	2370 HWY 108	Twain Harte	TUOLUMNE	108	Snow Blocking The Driveway Entrance	Non ADA/ Non /Caltrans/ Non Local	City/County	3/17/2012
10/17/2011	0012-001	10	South Hwy 99 Cottage overpass	Manteca	San Joaquin	99	Steep/ narrow sidewalk	ADA and Non - Caltrans	City/County	12/5/2011
4/26/2012	0119-001	11	The west side of the east bound I-8 Morena Blvd off ramp	San Diego	SAN DIEGO	8	Needs Curb Cut	ADA	Investigative Report	5/2/2012
4/26/2012	0119-002	11	The west side of the west bound I-8 Morena Blvd off ramp	San Diego	SAN DIEGO	8	Needs Curb Cut	ADA	Investigative Report	5/2/2012
4/26/2012	0119-003	11	The east side of the west bound I-8 Morena Blvd off ramp	San Diego	SAN DIEGO	8	Needs Curb Cut	ADA	Investigative Report	5/2/2012
4/26/2012	0119-004	11	The east side of the east bound I-8 Morena Blvd off ramp	San Diego	SAN DIEGO	8	Needs Curb Cut	ADA	Investigative Report	5/2/2012
11/9/2011	0081-001	11	Beach Blvd & Talbert Ave	Hunington Beach	Orange	39	Replace APS	ADA and Caltrans	Recommended Resolution	12/5/2011

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STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES AND ACCESS REQUESTS FOR FY2011/12

11/9/2011	0081-002	11	Beach Blvd & Warner Ave	Hunington Beach	Orange	39	Replace APS	ADA and Caltrans	Recommended Resolution	12/5/2011
11/9/2011	0081-003	11	Beach Blvd & Atlanta Ave	Hunington Beach	Orange	39	Replace APS	ADA and Caltrans	Recommended Resolution	12/5/2011
2/6/2012	0102-001	11	SR-75 & SR 282	Corando	San Diego	75	Surface Condition Sidewalk	Possible non Discrimination	Final Resolution	2/7/2012
1/26/2012	0099-001	11	SR-78	Ramona	San Diego	78	Billboard causing unsafe drivng	Non-ADA request	Final Resolution	12/30/2012
1/9/2012	0098-001	11	Underpass at SR-54	Cula Vista	Brea	54	Public Right of Way	Non ADA and Caltrans	Final Resolution	12/10/2012
11/28/2011	0092-001	11	El Cajon Blvd & I-15	San Diego	San Diego	15	APS	ADA/ City	City/County	12/5/2011
1/31/2008	0066-001	11	Escondido	Escondido	Sandiego	NA	Barricade	Complete - Not ADA and Not Caltrans	City/County	11/9/2011
6/8/2010	0039-001	11	Palm Ave between nostad and Piccard	San Diego	San Diego	FHWA	Bus Stop	FHWA	City/County	1/24/2012
12/14/2011	0096-001	12	I-5 & Barranca PKWY	Irvine	Orange	5	No curb ramps	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012
6/8/2010	0043-001	12	405 Off ramp going Northbound on Culver Dr.	Irvine	Orange	405	Push button	ADA-Caltrans-Transition Plan	Recommended Resolution	2/3/2012
6/8/2010	0043-002	12	405 On ramp going Southbound on Culver Dr.	Irvine	Orange	405	Pole	ADA-Caltrans-Transition Plan	Recommended Resolution	2/3/2012
6/8/2010	0043-003	12	405 going Soouthbound off ramp on Culver Dr.	Irvine	Orange	405	pole with pust button on dirt	ADA-Caltrans-Transition Plan	Recommended Resolution	2/3/2012
6/8/2010	0043-004	12	405 On ramp going Southbound on Culver Dr.	Irvine	Orange	405	pole	ADA-Caltrans-Transition Plan	Recommended Resolution	2/3/2012
2/2/2012	0043-005	12	Southwest corner of the Intersection of Newport Blvd & W. 19th St.	Costa Mesa	Orange	55	Island	Post Validation	Recommended Resolution	2/3/2012
12/27/2012	0097-003	12	Intersections of SR-90 with Associated Rd Placentia Ave & Shopping Center Way	Brea	Orange	90	APS	ADA and Caltrans not on Transition Plan	Recommended Resolution	1/6/2012
12/27/2012	0097-001	12	Intersections of SR-90 with Placentia Ave.	Brea	Orange	90	APS	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012
12/27/2012	0097-002	12	Intersections of SR-90 with Shopping Center Way	Brea	Orange	90	APS	ADA and Caltrans/ On Transition Plan	Recommended Resolution	1/6/2012
2/2/2012	0043-006	12	Jamoree Rd & University Dr.	Newport Beach	Orange	No Route	Island	ADA Non-Client	City/County	2/3/2012
2/2/2012	0043-007	12	Main St. & W. 1st St.	Santa Ana	Orange	No Route	Island	ADA Non-Client	City/County	2/3/2012
4/20/2012	0117-001	12	4014 Swift Ave	San Diego	San Diego	NA	Accessible Parking Request	ADA City	City/County	4/30/2012
2/2/2012	0043-007	12	Main St. & W. 1st St.	Santa Ana	Orange	No Route	Island	ADA Non-Client	City/County	2/3/2012
5/31/2011	0006-001	12	SE Garden Grove & Fairview	Garden Grove	Orange	Garden Grove Blvd	APS vandalised	ADA Non-Client	City/County	12/12/2011

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APPENDIX B

**ACCESS IMPROVEMENTS RELATING TO PEDESTRIAN FACILITIES AND
PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL
COMMITMENT COMPLETED AS PART OF NEW CONSTRUCTION,
ALTERATION, OR CAPITAL PREVENTIVE MAINTENANCE (CAPM)
PROJECTS**

ACCESS IMPROVEMENTS RELATING TO PEDISTRIAN FACILITIES AND PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL COMMITMENT COMPLETED AS PART OF NEW CONSTRUCTION, ALTERATION, OR CAPM PROJECTS

District	EA	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Number Pedestrian Buttons	Work Description	Program
1	48020	MEN	1	14	673	0	CONSTRUCT ROUNDABOUT AND LIGHTING	STIP
2	37781	PLU	70	2	164	0	REPLACE SAFETY ROADSIDE REST AREA	Safety Roadside Rest Area Rehabilitation
2	1E460	LAS	36	3	91	5	RELOCATE TRAFFICE SIGNALS, SIDEWALK RAMPS AT MAIN AND ASH	Operational Improvements
2	2E360	SIS	97	0	214	0	GRASS LAKE SRRA SIDEWALK	PSR
3	1A461	SUT	99	12	0	16	CONSTRUCT FOUR LANE EXPRESSWAY	STIP
3	38800	YOL	50	22	3988	16	WIDEN CONCRETE BRIDGE	STIP
3	0F640	BUT	162	4	0	8	INSTALL TRAFFIC SIGNAL	Safety Improvements
3	1F020	SUT	20	0	0	8	INSTALL TRAFFIC SIGNAL	Safety Improvements
3	1F470	SUT	20	0	0	0	PAVEMENT REHABILITATION	Roadway Rehabilitation (3R)
3	4A240	NEV	80	2	925	0	REPLACE COMFORT STATIONS	Safety Roadside Rest Area Rehabilitation
3	3E440	Gle	5	1	162	0	MAINTENANCE BUILDING	Other
4	2A920	SON	116	0	0	6	INSTALL TRAFFIC SIGNALS, WIDEN SHOULDER AND EXTEND LEFT TURN	Safety Improvements
5	0H821	MON	68	1	102	4	LAURELES GRADE INTERSECTION IMPROVEMENTS	LOCAL
5	0M14U	SB	101	6	1183	0	CATHEDRAL OAKS OC AND OH	Bridge Seismic Restoration
5	0F710	SLO	46	2	400	0	SHANDON ROADSIDE REST	Safety Roadside Rest Area Rehabilitation
5	0H822	MON	68	1	0	4	SAN BENANCIO ROAD INTERSECTION IMPROVEMENT	STIP
5	34950	MON	101	10	4609	6	AIRPORT BLVD INTERCHANGE EAST	STIP
5	44780	SB	101	26	7700	16	MILPAS TO HOT SPRINGS OP IMPS	STIP
6	47520	KER	184	4	40	2	INSTALL TRAFFIC SIGNALS AND CONSTRUCT RAISED MEDIAN	Roadway Preservation (CAPM)
6	0J330	KER	46	1	100	6	INSTALL SIGNAL AND LIGHTING	Safety Improvements
8	717	SBD	215	35	5905	45	WIDEN FREEWAY AND CONSTRUCT NEW OVERPASSES	Safety Improvements
8	47230	RIV	10	16	2142	2	CONSTRUCT BRIDGE	SHOPP
8	45600	RIV	10	12	2837	23	CONSTRUCT INTERCHANGE	Roadway Rehabilitation (3R)
8	42230	RIV	10	8	573	8	MODIFY INTERCHANGE	STIP, Lcl FUND, CTCIF
8	32840	RIV	91	12	2948	14	MODIFY INTERCHANGE	Lcl FUND
8	20320	RIV	91	10	1961	12	MODIFY INTERCHANGE	STIP/Lcl
8	46350	RIV	60	18	897	16	MODIFY INTERCHANGE	Stimulus-Reg, Lcl Fund
8	32780	RIV	215	8	1581	5	MODIFY INTERCHANGE	Stimulus-Reg, Lcl Fund
8	46420	RIV	215	12	750	11	MODIFY INTERCHANGE	Stimulus-Reg, Lcl Fund
9	32900	MNO	395	8	1474	0	REPLACE FAILED SIDEWALK, SB SIDE PM 76.4/76.8	Minor B
9	35300	INY	395	1	56	0	BISHOP EMERGENCY SIDEWALK REPAIR	Safety Improvements
10	0K700	STA	99	7	250	7	WIDEN ROADWAY AND RAMPS	SHOPP
11	2T089	SD	15	4	0	0	CONSTRUCT BARRIER TRANSFER MACHINE FACILITY	Roadway Preservation (CAPM)
11	26260	SD	94	0	325	1	INSTALL SIGNAL AND WIDEN RAMP	Operational Improvements
11	26150	IMP	8	8	1942	0	RESTORE SAFETY ROADSIDE REST AREAS	SHOPP
11	2T082	SD	15	3	0	3	CONSTRUCT MANAGED LANES - NORTH SEGMENT	Safety Improvements
11	28930	SD	5	4	122	1	INSTALL RAMP METERS AND HOV LANES	Safety Roadside Rest Area Rehabilitation
11	2T092	SD	15	6	1070	5	CONSTRUCT MANAGED LANES - SOUTH SEGMENT	Operational Improvements
11	2T093	SD	15	1	60	1	CONSTRUCT MANAGED LANES - SOUTH SEGMENT	Transportation Management System
11	37540	SD	78	0	300	0	CONSTRUCT AC DIKE TYPE E AND AC SIDEWALK	

ACCESS IMPROVEMENTS RELATING TO PEDISTRIAN FACILITIES AND PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL COMMITMENT COMPLETED AS PART OF NEW CONSTRUCTION, ALTERATION, OR CAPM PROJECTS

District	EA	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Number Pedestrian Buttons	Work Description	Program
12	0E070	ORA	5	4	81	1	WIDEN FREEWAY AND OVERHEAD	STIP
12	0K260	ORA	39	3	0	8	MODIFY SIGNAL AND EXTEND LEFT TURN CHANNELIZATION ON SB BEACH	SHOPP
12	0K510	ORA	405	6	0	0	PLACE HOT MIX ASPHALT CONCRETE	SHOPP
12	0L140	ORA	1	0	1,222	0	REPAIR CURB SIDEWALK AND DRIVEWAY	Safety Improvements
12	0K630	ORA	405	2	374	0	RELOCATE METAL BEAM GUARD RAIL	Safety Improvements
12	0K890	ORA	22	1	0	0	ADD A RIGHT TURN LANE, REPLACE RAMP & SIGNAL.	HB4N
12	0K580	ORA	22	2	33	8	CONSTRUCT SIDEWALK	HB4N
12	0K470	ORA	91	0	26	7	WIDENING OF ALTON PARKWAY OVERCROSSING AT I-5	HB4N
2	0210-NCS-0259	SHA	273	1	40	1	RECONSTRUCTION OF INTERSECTION, INCLUDING SIDEWALK & DRAINAGE	Encroachment Permit Project
2	0210-NSN-0459	SHA	273	2	0	0	SIGNAL & ROADWAY UPGRADES, UPGRADE CURB RAMPS, OVERLAY	Encroachment Permit Project
2	0211-NCS-0116	SHA	5	0	700	0	CONSTRUCT CG&S (CURB, GUTTER & SIDEWALK)	Encroachment Permit Project
2	0211-NCS-0194	SHA	5	0	200	0	CONSTRUCT CG&S	Encroachment Permit Project
2	0211-6CS-0287	SHA	44	0	80	0	CONSTRUCT CG&S	Encroachment Permit Project
2	0211-6CS-0320	SHA	151	1	130	0	CONSTRUCT CG&S	Encroachment Permit Project
2	0211-NMC-0533	SHA	5	0	270	0	INSTALL CHAIN LINK BRIDGE RAILING AND TRANSITION RAILING, WIDEN SIDEWALK	Encroachment Permit Project
2	0211-NMC-0186	PLU	89	1	0	0	CONSTRUCT & MAINTAIN A TEMPORARY ADA RAMP TO ACCESS A GAZEBO ON PRIVATE PROPERTY	Encroachment Permit Project
5	0511 NCS 0060	SB	246	2	0	0	SOLVANG ADA ENCROACHMENT PERMIT	Permit
5	0509 6CD 0596	MON	218	2	180	0	CITY OF SEASIDE AT AMADOR AVE	Permit
9	0909 NLC 0278	MNO	395	11	0	0	LEE VINING STREET SCAPE PROJECT, MONO COUNTY PROJECT	Emergency Damage Repair
9	0911 6RC 0058	KER	178	0	60	0	T-MOBILE SIDEWALK	Encroachment Permit
12	1208-NSM-0551	ORA	1	2	24	2	SIGNAL UPGRADE PROJECT	Permit
				Total number of curb ramps	Total Linear feet of sidewalk	Toal number of pedestrian buttons		
				324	48964	278		